



## **Reachout No. 10**

**Karachi, Pakistan  
24 to 28 May 2004  
Hosted by:**

### **Co-operative Development of Operational Safety and Continuing Airworthiness Programme South Asia (COSCAP-SA)**

ISASI's second Cabin Safety Reach Out took place during the week of May 24 in Karachi. Barbara Dunn and Ivan Noel facilitated the classes and they both found it to be a very positive experience.

Topics covered included:

- ICAO regulations
- Cabin Crew Training – Best Trends and Practices
- Disruptive Passengers and Air Rage
- Briefings
- Cabin Crew Health
- Cabin Crew Uniforms
- Human Factors in Cabin Safety
- Flight Time Duty Time Limitations
- CRM
- Accident and Incident Investigation
- Witness Interviewing

The objectives for the week were to:

- Provide current information
- Address the needs of the participants
- Learn from each other

It was a tightly packed schedule but there was plenty of time allotted for open discussion.

Attendees came from Pakistan, Nepal, the Maldives, Sri Lanka and Bangladesh and represented all the airlines and Civil Aviation Authorities from the region. There were approximately 40 in attendance.

We were welcomed to Karachi by Captain Fareed Ali Shah, Regional Flight Operations Expert and Project Coordinator, COSCAP –SA.

During the workshop, ISASI membership applications were made available to the attendees and we now have 4 new members from the region.

Each participant was given a workbook, which contained a paper copy of the Power Point presentation that had been put together by the facilitators. They also received a CD ROM from Transport Canada on the seating of restricted passengers and the latest issue of the Cabin Safety Compendium from GAIN. During the Accident Investigation Module, everyone was

provided with a copy of the ISASI Cabin Investigation Guidelines authored by the Cabin Safety Working Group

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