ISASI Reachout No. 26

Seattle, Washington, USA 15-17 April 2008

Organized by: The Air Transport Association, USA

Venue host: Alaska Airlines

1. **Introduction**

- 1.1 The Air Transport Association (ATA) represents 17 of the largest United States airlines¹. In January 2008, Frank DelGandio and Ron Schleede, President and Vice President of ISASI, respectively, made a presentation about the benefits of membership in ISASI to the ATA Safety Council, which is made up of the Vice President/Senior Director level ATA member airline safety managers. At that meeting, it was requested that ISASI provide a Reachout Workshop for ATA members on Accident Investigation Management. The ATA was the primary organizer of 26th ISASI Reachout Workshop, which was titled *Aircraft Accident Investigation Management*. The venue host was Alaska Airlines, which provided the facilities for the workshop in its training facility. Alaska Airlines hosted morning and afternoon breaks and lunch for all participants. The ATA staff produced the participant workbooks and DVDs containing workshop background materials and the instructors' presentations.
- 1.2 The workshop was opened on Tuesday 15 April 2008 by Mont Smith, Director of Safety, ATA, followed by welcoming remarks by Captain Chris Glaeser, Vice President of Safety and Security for Alaska Airlines.

2. Content of the Workshop

2.1 The workshop comprised three working days. At the request of the organizer, the program was focused on accident investigation management with accident prevention lessons learned included. The program was led by Ron Schleede. Toby Carroll from Continental Airlines provided presentations on the airline perspective and Bud Donner from Airbus made presentations on the FAA perspective. The instructors were joined on the last day by John Purvis, Treasurer, and Kevin Darcy, President, of the Pacific Northwest Regional Chapter of ISASI. The program followed a workshop format with the instructors making presentations on various investigation management subjects

¹ ABX Air, Inc. (GB), AirTran Airways (FL), Alaska Airlines, Inc. (AS), American Airlines, Inc. (AA), ASTAR Air Cargo, Inc. (ER), Atlas Air, Inc. (5Y), Continental Airlines, Inc. (CO), Delta Air Lines, Inc. (DL), Federal Express Corporation (FX), Hawaiian Airlines (HA), JetBlue Airways Corp. (B6), Evergreen International Airlines, Inc. (EZ), Midwest Airlines (YX), Northwest Airlines, Inc., United Airlines, Inc. (UA), UPS Airlines (5X), and US Airways, Inc. (US).

followed by group discussions. Case studies were presented, which provided considerable participant/instructor interactions, and illustrated lessons learned from past investigations.

2.2 The instructors prepared the training material for their modules consisting of paper handouts (workbook), PowerPoint presentations, and DVDs containing libraries of published manuals and booklets, accident reports, and the instructors' presentations. Each participant received copies of the workbook and DVDs.

3. **Participants**

- 3.1 There were a total of 33 participants in attendance representing the following organizations: The ATA, Alaska Airlines, US Airways, Northwest Airlines, Continental Airlines, Southwest Airlines, American Airlines, United Airlines, UPS, Airline Pilots Association, Air Canada, Horizon Air, FedEx Express, and Midwest Airlines. The participants included a variety of personnel from the respective airline safety, operations and maintenance departments.
- 3.2 During the workshop, the benefits of ISASI membership were discussed and application forms were provided to all attendees. By the end of the program, 15 new individual members had provided applications to join ISASI. US Airways joined as a Corporate Member and other organizations indicated positive interest and may pursue Corporate Membership in the near future.
- 3.3 The participants received ISASI certificates for participation in the *Workshop on Aircraft Accident Investigation Management*.

4. **Sponsorships**

4.1 Sponsors for the workshop included Alaska Airlines, JetBlue Airways, ATA, and Continental Airlines.

5. Additional Information

5.1 The Mid-Atlantic Regional Chapter (MARC) of the US Society of ISASI held its annual dinner/meeting in Herndon, Virginia on 1 May 2008. In attendance among the 90 participants was the ISASI International Council, which was holding its annual spring Council Meeting. During the dinner, Mont Smith, Director of Safety, ATA, made a presentation expressing the sincere appreciation of the ATA and its member airlines to ISASI for providing the workshop, which he said was a tremendous benefit to the participants.

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